
Citrus Orchard Foreman Occupational Learning

Progressive Activities Workbook

A4:
Performance Monitoring
and Improvement

Copyright ©



P.O. Box 461, Hillcrest, 3650
(031) 765-3410



© Citrus Academy 2026

1st edition (06/2026)

Content originator:
Citrus Academy

Occupational alignment:
Ukudla Namanzi (Pty) Ltd

Disclaimer

By accepting this document and reading its contents you agree to be bound by the terms of this disclaimer.

The use of the contents of this document is at your own risk. Neither the Citrus Academy NPC nor Citrus Research International (Pty) Ltd or the Citrus Growers' Association NPC warrant that the content of this document is suitable for your intended use or that it is free of inaccuracies or omissions. The opinions and advice expressed in this document are not necessarily those of the Citrus Academy NPC, Citrus Research International (Pty) Ltd or the Citrus Growers' Association NPC. The Citrus Academy NPC, Citrus Research International (Pty) Ltd and the Citrus Growers' Association NPC, their directors, officers, employees, agents and contractors shall not be liable for any loss or damage of any nature suffered by any person as a direct or indirect result of the use of, or inability to use any advice, opinion or information contained in this document, or any misrepresentation, misstatement or omission, whether negligent or otherwise, contained in this document.

You indemnify the Citrus Academy NPC, Citrus Research International (Pty) Ltd and the Citrus Growers' Association NPC against any claim by any third party against the Citrus Academy NPC, Citrus Research International (Pty) Ltd or the Citrus Growers' Association NPC, their directors, officers, employees, agents or contractors arising from, or in connection with, the use of, or reliance on, the contents of this document. It is your responsibility to determine suitability of the contents of this document for your intended use.

Contents

Chapter 1 Activity P1

4

Chapter 1

Activity P1

Complete this activity to test your knowledge of the entire chapter:

1. What is performance management?

2. What are the four levels that performance management is addressed at?

3. What are the two types of farms in terms of focus?

4. What are KPIs?

5. What are the three categories of KPIs?

6. What does SMART stand for?

7. What is a daily performance review?